

Yours LONDON

FAQ

When will the deposit be withdrawn from my account?

The deposit will be deducted from your account approximately 48 hours prior to your booking.

Will the deposit be deducted from my bill or refunded?

This will be deducted from the final bill.

What is the cancellation policy?

Friday & Saturday (Minimum Spend £50)

All reservations are held for a maximum of 15 minutes, after which your booking will be cancelled. You may re-arrange up to 48 hours prior to your booking, anything after this time will result in loss of your deposit and a cancellation fee.

Sunday - Thursday

All reservations are held for a maximum of 30 minutes, after which your booking will be cancelled. You may re-arrange up to 48 hours prior to your booking, anything after this time will result in loss of your deposit and a cancellation fee.

Is the meat halal?

Yes, all of the meat is certified Halal.

FAQ

Do you have any vegan options?

Yes, you may view the menu on our website:
yoursldn.com/menu/

Can we just order food or drinks?

We operate a strict 1 between 2 shisha policy at Yours. However, you are welcome to order food and drinks, please note the minimum spend is £50 per person.

Can we walk in without a booking?

Walk ins are accepted, however we are very busy on Friday's and Saturday's so it is unlikely we will have availability. We are quieter on other days so there will be more flexibility.

Can we just sit at the bar area for drinks?

This is subject to availability on the evening and limited to smaller groups of 2-4 as the bar area is not large.

How do I make a group booking of over 6 people?

Please whatsapp us on 020 3488 2515 with your large group booking enquiries

What is your dress code?

We operate a smart/casual dress code. We do not allow tracksuits, sliders or sandals.

Do you have any vacancies?

Please send an email to contact@yoursldn.com